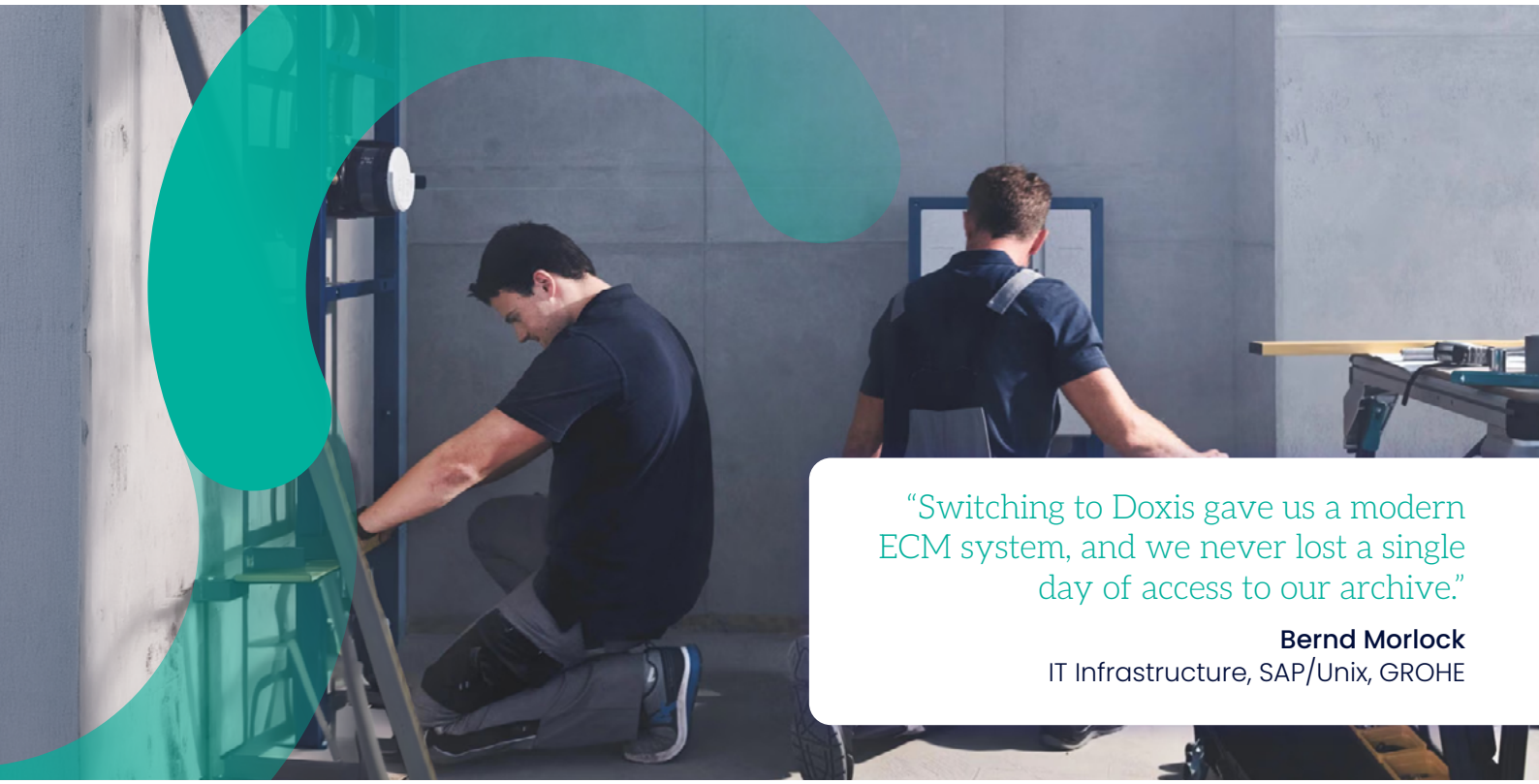
DOXIS



> "Switching to Doxis gave us a modern ECM system, and we never lost a single day of access to our archive."
>
> **Bernd Morlock**
> IT Infrastructure, SAP/Unix, GROHE

GROHE

Company	GROHE AG
Area of application	Global ECM rollout with SAP integration, digital personnel files and digital supplier files
Industry	Manufacturing — bathroom and kitchen fittings
Integration	SAP, tangro (invoice processing), pool4tool (supplier portal)
Project scope	Worldwide

Challenges

- SAP documents produced worldwide, from quotes to export certificates
- Personnel files restricted to staff already authorized in SAP HR
- Several third-party systems all needing the same archive
- Paper-based processes across an international business

Targets

- One international document management system, integrated with SAP
- Digital personnel files governed by SAP HR permissions
- Digital supplier files connected to the pool4tool portal
- A paperless office, with open interfaces for what comes next

Solutions

- Doxis ECM with archive, DMS and digital files
- Automated transfer of all documents into Doxis
- Integration across every system and every level of user
- Record-level access rights inherited from SAP HR

Project overview

Starting point

GROHE is one of the world's best known manufacturers of bathroom and kitchen fittings, with customers around the globe. Its business runs on SAP, and its scale generates documents to match, with quotes, customer orders, invoices, export certificates and delivery notes produced by teams in every region. The company set out to bring all of it into one international system, integrated with SAP, holding everything from personnel files to supplier paperwork while respecting the access rights already governing them in SAP HR. Open interfaces mattered too, so that the archive could keep pace with whatever systems came next. One condition shaped the whole project: GROHE's teams rely on the archive every day, so the move had to happen without interrupting access to it.

Reasons for Doxis

- Deep, proven SAP integration
- Record-level access rights inherited and enforced from SAP HR
- One platform covering archiving with digital personnel and supplier files
- Open interfaces, avoiding lock-in as the systems landscape changes

The Solution

- Doxis ECM: archive, DMS, digital personnel files, digital supplier files

Integration

- SAP, tangro (invoice processing) and pool4tool (supplier portal)

Implementation

- Automated transfer of all existing documents into Doxis
- SAP integration covering document types processed worldwide
- Digital personnel files, with access rights inherited from SAP HR
- Digital supplier files connected to the pool4tool portal
- Migration completed without a single day of lost access to the archive

Benefits

- One global archive replacing paper and scattered local storage, with every SAP document type filed in the same place
- Documents transferred automatically, so nobody spends their day filing
- Personnel and supplier files held digitally, with HR access controls intact and suppliers connected through pool4tool
- Continuous access throughout the switch, and open interfaces for connecting new systems later

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