DOXIS



> "Doxis delivers decisive competitive factors for our business: We have a future-ready, cost-effective solution with ten times faster access to information."
>
> **Dr. Carsten Flotow,**
> Head of the migration project, TK insurance

Die Techniker

Company	TK insurance
Topic	Modernization of the IT landscape through SAP archive migration
Industry	Statutory health insurance provider
Employees	Approximately 14,000
Headquarters	Hamburg, Germany
Integration	SAP (inc. HR, MM, FiCo, Insurance)
Project scope	Germany

Challenges

- Modernizing and cutting IT costs as a key competitive edge
- The archive storage system can't integrate directly with SAP
- The aging middleware between the archive and SAP no longer fits the IT strategy

Targets

- Future-ready, stable and IT strategy-compliant archiving solution
- Reduction of costs and maintenance
- Enhanced performance for faster access to information
- Compliance with legal requirements on electronic archiving and data protection both during and after the migration

Solutions

- Seamless integration of Doxis as a bridge between SAP and the existing storage system
- Hot migration of the legacy archive to Doxis, with support from Doxis migration partner HAVI
- State-of-the-art solution for searches and compliant protection of all archived SAP data and documents

Project overview

Starting point

Techniker Krankenkasse (TK) is Germany's largest health insurance provider with approximately 10.8 million customers. To continue delivering fast, efficient service to its customers going forward, TK is committed to maintaining a modern IT infrastructure. For its back office employees, optimization was urgently required: The legacy SAP archiving solution was neither cost-effective nor performing up to par, and information could only be deleted manually — posing an added data protection risk. With Doxis, TK now benefits from a stable, high-performing solution at lower cost. It archives SAP data and documents compliantly and gives users ten times faster access to everything stored.

Why Doxis

- Certified SAP interfaces and options to integrate Doxis with SAP after switching to SAP S/4HANA
- High scalability, stability and performance
- Automated audit-proof archiving, incl. automatic addition of metadata
- Certified solution for audit-proof archiving and EU GDPR-compliant data protection

Solutions

- Doxis archive and DMS, Doxis SmartBridge for SAP, workflows migration partner
- HAVI Solutions GmbH & Co. KG Document volume
- 5 TB of data migrated, with 1.5 TB added each year, including 100,000 invoices

Users

- Up to 14,000, approx. 2,000 concurrently Implementation
- **2019:** Tender process followed by selection of Doxis from 15 vendors
- **2020:** Built the new solution and designed the migration plan with migration partner HAVI, whose expertise in both the legacy system and Doxis kept the migration running smoothly
- **2021:** Two months of testing followed by a six-week migration phase which ran seamlessly during live operation. Doxis now automatically transfers information from SAP, adds metadata, hands it over to the storage system and speeds up retrieval

Benefits

- 10x faster access to all archived SAP data and documents, so staff find information in a fraction of the time
- A stable, low-cost archive holding 5 TB of migrated data, growing 1.5 TB a year including 100,000 invoices.
- One future-ready platform bridging SAP and storage, cutting maintenance and keeping the whole archive within the IT strategy

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www.doxis.com